

**Report Summary**

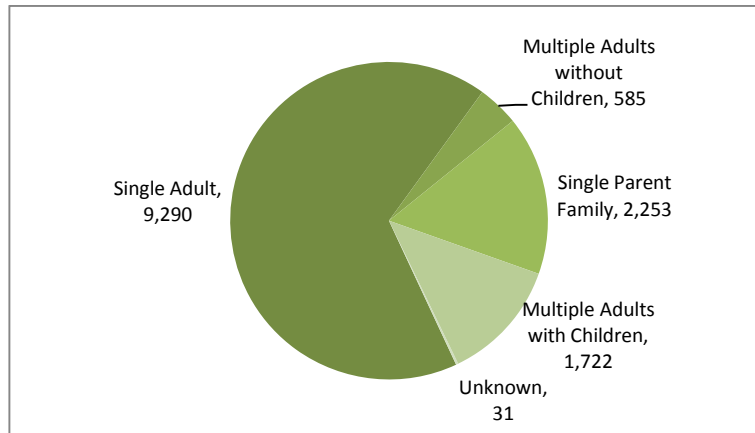
The Safe Harbors Executive Committee and Sponsoring Partners are pleased to share the 2<sup>nd</sup> quarter Safe Harbors Governing Board Report. What this report will highlight is the continued efforts of 342 participating programs entering data on all clients served in publicly funded housing programs throughout King County.

There have been several new housing projects that have begun data entry during this time and a great deal of data corrections at numerous agencies. As a result numbers have increased in many categories over the first quarter report. For instance it appears that many families not served in HMIS were entered into the system this quarter (table 2) when in fact a family provider entered new program data into the HMIS that had never been collected before.

- A total of 66% of people served during the report period were individuals.
- There is a 10% increase in persons coming from a housed situation prior to entering emergency shelter.
- Households with children are showing an average length of stay of 78 days in shelter.
- 53% of households with children leaving Emergency Shelter & Transitional Housing left to permanent housing compared to 38% last quarter
- 25% of households without children leaving Emergency Shelter moved to permanent housing compared to 15% last quarter.
- 73% of households with children leaving Transitional Housing moved to permanent housing compared to 63% from last quarter.
- Completeness of destination data has improved from previous reports for households without children.
- Length of Stay for households without children is still under development.

Safe Harbors continues to work with agencies on data improvements and with the vendor on increased functionality. Safe Harbors is working closely with the Performance Measures workgroup to implement the timeline of HEARTH performance measurement.

**Table 1: Individuals Served in Emergency Shelter & Transitional Housing During the Second Quarter 2011 (N=13,881)<sup>1</sup>**



*Table 1 shows the household composition of individuals served between April and June 2011.*

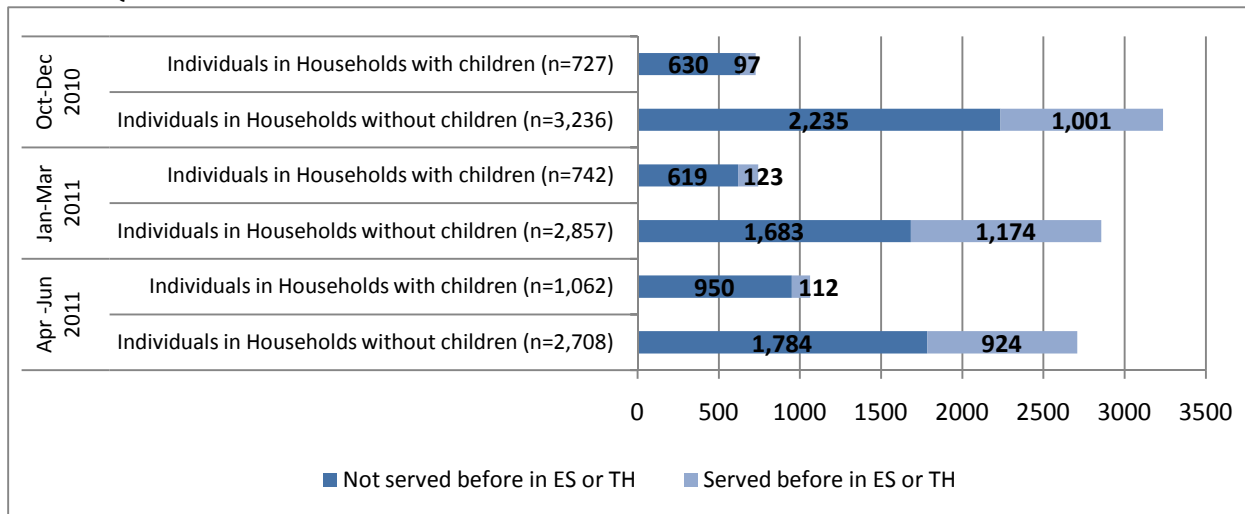
*Sixty-six percent of individuals served were single (unaccompanied) individuals and 29% were households with children.*

*Table 2 shows the number of clients who entered Emergency Shelter or Transitional Housing between April and June 2011.*

*3,770 clients entered emergency or transitional housing during the quarter.*

*Of those entering, 2,734 did not have a record in Safe Harbors of previously being served.*

**Table 2: Individuals who entered Emergency Shelter or Transitional Housing During the Second Quarter of 2011**



<sup>1</sup> Table 1 shows the household type for all individuals who were served in emergency shelter or transitional housing during the second quarter of 2011 (April-June 2011). This represents all individuals who were entered *before* the end of the quarter and *exited* after the start of the quarter or have not been exited. Table 2 shows a count of clients who *entered* emergency shelter or transitional housing during the second quarter of 2011 (April-June 2011).

**Table 3: Living Situation Prior to Entering Emergency Shelter<sup>2</sup>**

*One goal of the Ten Year Plan to End Homelessness is to reduce institutional discharge into homelessness.*

*This table illustrates that only 2% of clients reported staying in an institution prior to entering emergency shelter.*

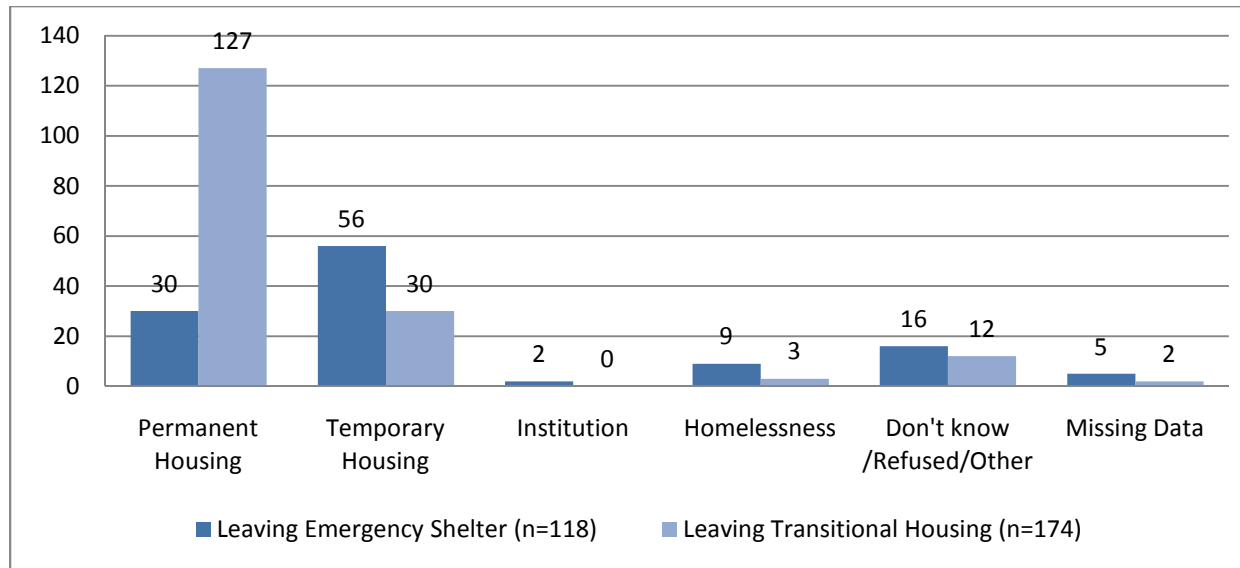
*Conversely 36% of clients reported staying in a shelter the night before entering a shelter program demonstrating that people return to shelter frequently.*

*17% were staying with family or friends the night before and 7% were in rental housing.*

<i>Place not meant for human habitation</i>	233	8%
<i>Emergency shelter</i>	1,049	36%
<i>Transitional housing</i>	45	2%
<b>Total from Homeless Situation</b>	<b>1,327</b>	<b>45%</b>
<i>Permanent supportive housing</i>	6	0%
<i>Rented housing unit</i>	201	7%
<i>Owned housing unit</i>	10	0%
<i>Staying with family or friends</i>	496	17%
<b>Total from Housing Situation</b>	<b>713</b>	<b>24%</b>
<i>Psychiatric facility</i>	10	0%
<i>Substance abuse treatment center or detox</i>	10	0%
<i>Hospital (non-psychiatric)</i>	35	1%
<i>Jail, prison, or juvenile detention</i>	13	0%
<b>Total from Institutions</b>	<b>68</b>	<b>2%</b>
<i>Hotel or motel (no voucher)</i>	110	4%
<i>Foster care home</i>	2	0%
<i>Other living situation</i>	76	3%
<i>Don't know/Refused</i>	354	12%
<b>Total from Other Situations</b>	<b>542</b>	<b>18%</b>
<b>Missing</b>	<b>287</b>	<b>10%</b>
<b>TOTAL</b>	<b>2,937</b>	

<sup>2</sup> This includes all individuals who *entered* (not all served) emergency shelter during the second quarter of 2011 (April-June 2011). If an individual entered shelter multiple times during the quarter, data was used from their *first* program entry. Prior living situation is defined as the place the individual stayed the night before entering the program.

**Table 4: Destination at Program Exit from Emergency Shelter or Transitional Housing for Households with Children (N=292)<sup>3</sup>**

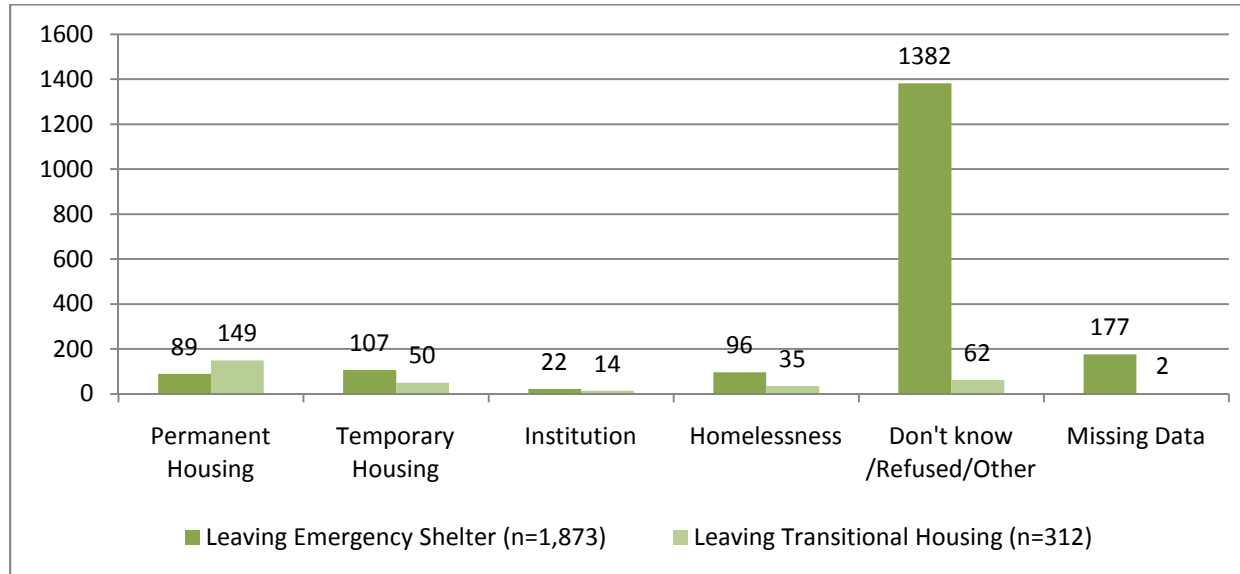


*Understanding where clients go when they exit a program is a critical component to understanding the path clients take out of homelessness.*

*During the second quarter of 2011, 73% of households with children exiting transitional housing moved to permanent housing. Twenty-five percent of those leaving emergency shelter moved to permanent housing and 32% moved to transitional housing or other temporary housing.*

<sup>3</sup> This includes households who exited between April-June 2011. If a household had multiple exits from one program type (i.e. emergency shelter) during the quarter, the exit from their *last* program stay was used. If a household exited both emergency shelter and transitional housing during the quarter, their exit data is counted in both categories.

**Table 5: Destination at Program Exit from Emergency Shelter or Transitional Housing for Households without Children (N=2,185)**



*Clients exiting emergency shelter often do not complete an exit interview. For that reason, a high number of records are missing this data. Given the volume of clients exiting shelters and the staffing levels, it is not expected that emergency shelter staff will be able to collect this information on clients at every exit.*

*Forty-eight percent of households without children exiting transitional housing moved to permanent housing and 16% went to another temporary housing situation.*

**Table 6: Change in Income and Length of Stay by Program Type for Households with Children<sup>4</sup>**

	# HH	Average # HH Members	Average HH Monthly Income at Entry	Avg. HH Monthly Income at Exit	Average Change in HH Income Entry to Exit	Average Length of Stay in Program (days)	Median Length of Stay in Program (days)
<i>Emergency Shelter</i>	109	3.28	\$780	\$780	\$0	78	68
<i>Transitional Housing</i>	171	2.94	\$743	\$1,008	\$265	305	211
<i>Prevention<sup>5</sup></i>	200	3.42	\$1,139	\$1,147	\$8	119	83

*The average length of stay for households with children in transitional housing is around ten months.*

*The average change in household income for households with children is highest for transitional housing programs followed by prevention programs.*

<sup>4</sup> This includes anyone who exited during the second quarter of 2011 (April-June 2011). If a person exited from the same program type multiple times, data from their last program stay was used. Permanent supportive housing is not included in Table 6 because there were so few exits.

<sup>5</sup> Prevention includes ARRA funded Homeless Prevention and Rapid Re-Housing programs and other prevention programs.

**Table 7: Change in Income and Length of Stay by Program Type for Households without Children**

	# HH	Average # HH Members	Average HH Monthly Income at Entry	Avg. HH Monthly Income at Exit	Average Change in HH Income Entry to Exit	Average Length of Stay in Program (days)	Median Length of Stay in Program (days)
<i>Emergency Shelter</i>	1,878	1.05	\$163	\$269	\$106	Method In Progress	Method In Progress
<i>Transitional Housing</i>	314	1.07	\$393	\$558	\$164	215	188
<i>Permanent Supportive Housing</i>	128	1.01	\$541	\$741	\$199	668	365
<i>Prevention (includes HPRP)</i>	257	1.18	\$924	\$872	-\$52	108	77

*The average length of stay for households without children in transitional housing is around seven months and the average length of stay for households without children in permanent housing is a little less than two years.*

*The average change in income for households without children is highest for permanent supportive housing programs followed by transitional housing programs.*

**Table 8: Repeat Episodes of Homelessness**

	Total number leaving to permanent housing	Actual % returning to the homeless services system	Target % returning to the homeless services system
<i>Emergency Shelter</i>	35	8.6%	5%
<i>Transitional Housing</i>	61	1.6%	5%
<i>Permanent Supportive Housing</i>	17	0.0%	0%

*The table above reflects a cohort of households who exited a program and moved to a permanent housing situation in June 2010. The percentage returning to homelessness is the number of households who entered emergency shelter or transitional housing in the 12 months following their exit to permanent housing.*

*Of those who left emergency shelter and moved to permanent housing in January 2011, 8.6% returned to either emergency shelter or transitional housing within 12 months of their initial exit.*

*Of those who left transitional housing and moved to permanent housing in January 2011, 1.6% returned to either emergency shelter or transitional housing within 12 months of their initial exit.*